

TERMS AND CONDITIONS

The conditions below form the basis of any contract between you (the Group Leader, Client) and Play Links Golf.

Included within the Tour Quote

- Accommodation in hotels listed with room category and dining basis as detailed in the schedule
- Green fees for rounds of golf as listed in schedule
- Ground transportation throughout as detailed in the schedule, including airport transfers
- Assistance of Play Links Golf's staff and contractors
- Local taxes for the costs of arranging the tour

Not included within the Tour Quote

- Flights to and from the UK
- Arrangement of travel documents, insurance and any other necessary documentation
- Meals, drinks and other sundries (except where specified)
- Caddies, buggies or golf trollies where selected

BOOKING CONFIRMATION AND DEPOSIT

In making a booking, the Group Leader acts on behalf of all group members and is responsible for all payments made to Play Links Golf. In order to finalise a booking, a deposit of 50% of the total cost of the tour is required by the Group Leader. Upon the receipt of payment by Play Links Golf, a confirmation email will finalise the booking. If the booking is made within 90 days of the client's arrival, Play Links Golf requires the total cost of the tour at the time of booking. The Group Leader must be over 18 years of age and authorised to act on behalf of all members of your party. When you make a booking you guarantee that you have the authority to accept and do accept on behalf of all members of your party these terms and conditions and the conditions of the relevant supplier(s). The Group Leader is responsible for making all payments due and for ensuring

that all passenger names given to us accord exactly with their travel documentation.

All tours will be priced in Great British Pounds Sterling (GBP £) and quotes will be valid for 30 days.

All deposits are non-refundable.

FINAL PAYMENT

Final payment of the balance must be paid at least 60 days prior to the date of the Group's arrival. Failure to meet this deadline may result in Play Links Golf cancelling the tour in its entirety, and should this eventuality occur, Play Links Golf reserves the right to refuse refund of the initial deposit.

CHANGES TO A BOOKING

Every possible effort will be made to accommodate changes you wish to make to your tour. The additional balance for any changes that are made after your booking is finalised must be settled along with your final payment. Play Links Golf reserves the right not to make alterations to your tour after this date, although we will aim to accommodate your needs, where possible to do so. In this case, all balances must be settled by the Group Leader before your arrival date.

CANCELLATIONS

Notification of cancellation by a client must be forwarded in writing to Play Links Golf. Penalties for cancellation are as follows -

Groups of less than 8 Golfers:

More than 70 days prior to the arrival date: Forfeit of Deposit. Between 30 and 70 days prior to the arrival date: 65% of tour cost including deposit.

Within 30 days of the arrival date: 100% of tour cost including deposit.

Groups of 8 or more Golfers:

More than 70 days prior to the arrival date: Forfeit of Deposit. Within 70 days of the arrival date: 100% of tour cost including deposit.

Golf Handicaps: A number of golf clubs require visitors to show handicap certificates. Play Links Golf strongly recommend you travel with a handicap certificate, and accept no responsibility if you do not and are subsequently denied golf. Certain clubs also place maximum handicap restrictions on visitors. If your handicap is greater than 24 (men) or 36 (ladies) please notify us in order we can discuss which clubs may have relevant restrictions. Also, please note that Play Links Golf can accept no responsibility for the playing conditions of any golf courses, including changes caused by course maintenance or weather conditions.

Caddies: As a free service to clients, Play Links Golf will request caddies for those who wish them, however they cannot be guaranteed. They may be requested for the entire duration of a trip or for individual rounds. If you request caddies, Play Links Golf will forward a request for caddies in advance of your visit to the relevant golf clubs. The golf clubs will make every effort to secure caddies but they are neither employed by the golf clubs nor by Play Links Golf. Play Links Golf will advise you on the likelihood of accessing a caddie on your selected courses. If a caddie is secured for you, the caddie master or another club official will inform you of the caddie charge and tipping policy.

TRAVEL INSURANCE

Play Links Golf strongly recommends that you have luggage, accident and trip cancellation insurance. Play Links Golf will not be held liable for loss, damage or theft of luggage or personal belongings, personal injury, illness or accident. It is important for your own self-interest and protection that you make certain you have adequate coverage. Check with your insurance company for further details.

DOCUMENTATION

It is the responsibility of each Group Member to ensure that they possess all the necessary documentation i.e. passport, visas, handicap certificates, and any other travel documentation. Play Links Golf will not be liable for forfeiture of services due to lack of such personal documentation.

WEBSITE ACCURACY

We take all steps practically possible to ensure that the details given to you on our website are accurate and up to date but we do rely upon the descriptions given to us by the actual suppliers of the services and facilities described. Sometimes the facilities described will be withdrawn for reasons such as course maintenance, bad weather or lack of demand from guests. Where our suppliers advise us about significant changes to descriptions or about the withdrawal of any significant facility, we will tell you as soon as possible. Some activities or facilities, may not be available all year round. There may be a charge for some facilities, for example, Buggies, Club Hire, safety deposit boxes, ironing services, and air-conditioning. In some places during high season (and even at other times) there is a possibility you will be disturbed by noise from less considerate groups, so please bear this in mind when choosing your destination and accommodation. All accommodation providers reserve the right to collect a refundable breakages deposit on arrival. Any transfer times we quote for travel between airport and resort are approximate and, depending on circumstances, the journey time to your own chosen property may be longer.

We cannot accept any liability for errors within our website descriptions which are as a result of the provision of incorrect information from our suppliers.

DRESS CODE

Many golf courses require proper golf attire such as collared shirts, shorts of a certain length, no denim etc. We cannot accept any responsibility in any ruling by the hotel/golf course if you or any of your group is unable to play due to inappropriate attire. Please check before you travel that your group is aware of appropriate golfing attire.

WEATHER

The condition of golf courses varies throughout the year. General golf course maintenance on tee boxes, fairways and greens are an essential fea-

ture of golf course preparation. We cannot be held responsible for the impact of such work.

Bad weather is unavoidable during the course of the year and as a result golf courses may either close or the golf course will operate temporary tees and greens at their sole discretion. Golf courses reserve the right to close or operate temporary tee boxes / greens.

Play Links Golf cannot accept responsibility for changes to course layouts, standards, temporary changes and closures. Any such changes that impact on your trip will be non-refundable.

SPECIAL REQUESTS

If you have any special requests, you must advise us at the time of booking. If you have any special requests or requirements, you must advise Play Links Golf at the time of booking. Whilst all requests will be passed on to the relevant supplier, we cannot guarantee special requests or accept any responsibility for whether or not the supplier can honour your request. Failure to meet any special request will not be a breach of contract.

Conditional bookings cannot be accepted i.e. any booking which is specified to be conditional on the fulfilment of a particular request. All such bookings will be treated as “standard” bookings subject to the above provisions on special requests

RESPONSIBILITIES

Play Links Golf will provide you with the services outlined in the itinerary at time of booking. Except where we say differently elsewhere in these conditions, we cannot pay any compensation, reimburse expenses, or cover losses for any amount or otherwise accept responsibility if, as a result of circumstances beyond our control, we have to change your booking after departure, or we, or our suppliers, cannot supply your booking, as we, or they, had agreed, or you suffer any loss or damage of any description. When we refer to circumstances beyond our control, we mean any event that we, or the supplier in question, could not foresee or avoid, including force majeure, even after taking all reasonable care. Such circumstances will usually include, but are not limited to:

- fire, storm, tempest, lightening, explosion, earthquake
- exceptionally adverse weather conditions
- war, hostilities, rebellion, revolution, insurrection, military or usurp power, civil war, labour lockouts, strikes, local combination of [workmen and other industrial dispute, rights, civil commotion or disorder;]
- the failure or delay by a local authority, statutory body or service undertaking in carrying out any work ;
- any Act of Parliament, statutory instrument, statutory power or decree passed, issued or exercised by or on behalf of the United Kingdom or Scottish government;
- significant building work ongoing outside of your accommodation or Golf Course which is not known to us in advance of your departure date and building work from a third party (such as resort development).

Play Links Golf will not be held liable for loss, damage or theft of luggage or personal belongings, for personal injury, accident or illness on any vehicle or at any place throughout the tour.

Play Links Golf reserves the right to cancel a tour if circumstances so require. In the event of such, Play Links Golf will make a full refund to the Group Leader of all payments received in respect of the tour. This will be the full extent of Play Links Golf's obligation and liability to the client.

SCOTS LAW

The construction, validity and performance of this agreement shall be governed by the Law of Scotland and the parties agree to submit themselves to the exclusive jurisdiction of the Scottish Courts.